

Mountain Lakes Resort
P.O. Box 9
Helen, GA 30545

DATE: January 4, 2014

TO: Alpine Ranch
Country Hideaway
Horseshoe Trails
Mountain Shadows
Timber Ridge

SUBJECT: GROUP RESERVATIONS

Mountain Lakes Resort has been privileged to host many different types of groups over the past years. We appreciate the cooperation of all the entities in the Resort and look forward to another successful year. We love sharing the resort with non-members, it is great marketing for all of us and creates goodwill and a special privilege for our members.

To insure that everyone is treated fairly and have the same understanding of the procedures, the following should clarify any questions or concerns. Webster defines "Groups" as: A number of individuals or objects collected, situated, or classified together.

Mountain Lakes Club defines "Groups" as: Six (6) or more individuals who do not have a current laminated member's card and are collected, situated or classified together.

~ If a current card holder should have six (6) or more quests, it is considered a Group. The organizer of the Group will need to call the Country Store (706-865-5254) to get Outside Guest Passes to leave at the gate to allow entrance to the park. The only participants that will not need an Outside Guest Pass will be the laminated card holders. (Club Members)

~ Every participant of the group must have an Outside Guest Pass to enter the Resort. These passes have a 48 hour cancellation policy, the same as all the associations within Mountain Lakes Resort. Names can be added, but reimbursements will not be made after the 48 hour cancellation date.

~ To insure that everyone has a Guest Pass waiting at the Gate, they must call with names, ages, dates and charge card number no later than two (2) weeks before their arrival, unless otherwise authorized by June Bailey or Susie Carroll.

PLEASE UNDERSTAND THAT MOUNTAIN LAKES CLUB RESERVES THE RIGHT TO REFUSE TO ALLOW GROUPS DURING HOLIDAY WEEKS OR WEEKENDS OR BUSY TIMES IN THE RESORT. IT IS IMPORTANT THAT WE TRY TO SCHEDULE GROUPS SO AS NOT TO INTERFERE WITH OUR MEMBER'S ENJOYMENT AND USE OF THE RESORT FACILITIES.